



**MENTAL HEALTH  
FIRST AID®**  
Australia

# Standard Mental Health First Aid for Pharmacy

The Standard Mental Health First Aid for Pharmacy course teaches participants how to provide initial support to a co-worker, patient or another adult who may be experiencing a mental health problem or mental health crisis, until professional help is received or the crisis resolves.

Course participants learn about the signs and symptoms of common mental health problems in adults, how to recognise and respond to an emerging or worsening mental health problem and the treatments and supports available.

## Intervene early

Recognise the warning signs of mental health problems in other adults.

## Respond in a crisis

Respond across a range of crisis situations where an adult may be at risk of harm.

## Offer support

Learn the skills to speak openly and accurately about mental health.

## Reduce stigma

Reduce stigma and increase support for adults experiencing and living with mental health problems.

## What you'll learn

Learn how to apply mental health first aid to adults across a range of common mental health problems and crisis situations, including:

- Depression
- Anxiety
- Psychosis
- Substance use problems
- Suicidal thoughts and behaviours
- Panic attacks
- Traumatic events

The course includes content, crisis situations, case studies and videos, tailored to the unique needs of Pharmacists and adults working in the pharmacy sector.

## Why attend a Standard Mental Health First Aid training course?



### Improve knowledge

Evaluations consistently show that by attending a course, participants improve their knowledge of mental illnesses, their treatments and appropriate first aid strategies.

### Improve confidence

Course participants report improved confidence in providing first aid to individuals.

## Become an MHFAider

Adults who complete the course become Mental Health First Aiders (MHFAiders), equipped with the knowledge, confidence, and skills to provide someone with mental health information and support when it matters most.



Complete a short assessment at the end of the course to become an Accredited Mental Health First Aider (MHFAider). Accreditations are valid for 3 years.

**Anyone can have a conversation that may save a life.  
Everyone should know how.**



### Duration & Format

The 12-hour course can be delivered in 1 of 2 ways:

Blended Face-to-Face	Blended Online
 <p>Self-paced eLearning (5-7 hours), followed by a 4-hour face-to-face session</p>	 <p>Self-paced eLearning (5-7 hours), followed by 2 x 2.5-hour video conferencing sessions</p>



### All sessions are led by a Mental Health First Aid Australia trained and Licensed Instructor

Mental Health First Aid courses are delivered by a national network of more than 3,000 trained and Licensed Instructors. Individuals or small groups can sign up for a public course near you or online, while larger groups can find a Licensed Instructor to deliver private training in-house or at an agreed venue.



### Learning Outcomes

Upon completion of this course participants will be able to:

- Recognise the signs and symptoms of mental health problems in adults
- Use an evidence-based action plan to initiate a mental health first aid conversation
- Assess for a range of crisis situations and provide initial support
- Understand the prevalence and impact of mental illnesses, risk factors and treatments and supports available
- Apply self-care practices as a Mental Health First Aider



### Suitability

Suitable for adults working in the Pharmacy sector and community-based groups. Any adult (aged 18+) can attend.



These courses are recognised by Suicide Prevention Australia as safe, high-quality, and effective suicide prevention programs.



**Take the next step**

Call Robyn on 0417688236 or email [robyn@wisdomiswithin.com.au](mailto:robyn@wisdomiswithin.com.au) to book. [www.wisdomiswithin.com.au](http://www.wisdomiswithin.com.au)